

Seminole Dining Meal Plan Contract Terms & Conditions
(2025-2026 Academic Year)
Revised September 12, 2025

Contract Duration

All Fall dining plans are annual contracts spanning the full academic year (Fall and Spring semesters). The charge for the academic year dining plan you select will be posted to your student account (my.fsu.edu) once for the Fall semester, and again for the Spring semester. Separate dining plans are available for purchase at a reduced rate during the Summer semester. The operational dates vary according to individual locations and the academic calendar. Meals are not provided during break periods and some holidays. (Thanksgiving Break, Winter Break, Spring Break)

Summer dining plans are a six-week contract, available for Session B. Summer dining plans expire on the last day of each session and do not rollover to the next session or semester. The charge for the Summer dining plan you select will be posted to your student account (fsu.edu) during the Summer session.

Dining Plan Overview

Students

Students currently enrolled in classes and paying tuition are eligible for a dining plan. Your FSUCard, which serves as your dining card, is required for all dining plan transactions – no exceptions. Only the customer named on the dining plan and whose name appears on the FSUCard is entitled to services extended under the dining plan option; dining members may not transfer their dining plan or services to other customers, with the exception of Guest Passes (for more info, see “Guest Passes” section). Dining Dollars may be used for guests if the dining member (whose name appears on the FSUCard) is present. If there is a violation of this policy, the FSUCard will be confiscated, and the student will be subject to the Student Conduct Code. Unauthorized use may result in disciplinary action. If your FSUCard is lost or stolen, you must immediately report it to the FSUCard Center. Seminole Dining is not responsible for any meals missed due to a lost or stolen FSUCard. Commuter meal plans (i.e. 50 Foodie) are available to Commuter/Off-Campus students, Fraternity and Sorority members, Apartment Style Residence Hall Students, and Resident Assistants (RAs) only.

Using one meal swipe, members can eat their meal in the dining location, or take it to go. However, doing both is not permitted unless a second meal swipe is used. The carry out (to-go) policy found at seminoledining.com must be reviewed and observed.

Any remaining meals at the end of the semester are forfeited and do not roll over to the next semester.

Faculty/Staff, Postdoctoral, Graduate Assistant, Teaching Assistant

Currently active faculty, salaried staff (USPS, A&P, & AEX), graduate assistants, teaching assistants, and postdoctoral members are eligible for a dining plan. Your FSUCard, which serves as your dining card, is required for all dining plan transactions –

no exceptions. Only the customer named on the dining plan and whose name appears on the FSUCard is entitled to services extended under the dining plan option; dining members may not transfer their dining plan or services to other customers. When purchased, Dining Dollars may be used for guests if the dining member (whose name appears on the FSUCard) is present. If your FSUCard is lost or stolen, you must immediately report it to the FSUCard Center. Seminole Dining is not responsible for any meals missed due to a lost or stolen FSUCard.

Using one meal swipe, members can eat their meal in the dining location, or take it to go. However, doing both is not permitted unless a second meal swipe is used. The carry out (to-go) policy found at seminoledining.com must be reviewed and observed.

Unused Faculty/Staff, Postdoctoral, Graduate Assistant, Teaching Assistant meals rollover each semester. However, upon separation from the University and/or if the employee status goes "Inactive" (or has no affiliation with the University), unused meals will be available up to twelve (12) months from the separation date or "Inactive" date. After twelve months, unused meals will expire.

Dining Plan Sign-Up and Payment

Students

To sign up for your dining plan, visit seminoledining.com or the Seminole Dining Office located at 104 N. Woodward Ave. (inside the FSUCard Center). Once you have signed up for your meal plan, please allow up to two (2) business days for activation of your meal plan to appear on your student account. By signing up online or in-person, you are authorizing the dining plan to be billed to your University student account and you become liable for the payment. Please note that Seminole Dining is only able to discuss the meal plan dining account with the dining contract holder unless delegated access has been granted through the University. For more information on delegated access, visit <https://studentfinance.fsu.edu/student-accounts/privacy/delegated-access>. You are also authorizing Seminole Dining to email you about your meal plan, specials and promotions, changes to dining location and any additional dining information.

Payments are due by the fee payment deadline published in the University's General Bulletin, <https://registrar.fsu.edu/bulletin>. Payments for Fall 2025 dining plans are due by **September 5, 2025** and payments for Spring 2026 dining plans are due by **January 18, 2026**. Payments for Summer B 2025 dining plans are due by **July 3, 2025**. Payment may be made online at my.fsu.edu or in-person at the office of Student Finance located in A1500 University Center. All checks should be made payable to Florida State University. Failure to submit payment by the above dates could result in suspension or removal of your meal plan and you will be responsible for the meals consumed at the daily cash rate. Late payments are subject to the terms and conditions provided in the Student Financial Responsibility Agreement, which all students must agree to during enrollment. The Agreement may be viewed at <https://studentfinance.fsu.edu/student-accounts/registration-and-other-holds/financial-responsibility>

Faculty/Staff, Postdoctoral, Graduate Assistant, Teaching Assistant

To sign up for your dining plan, visit seminoledining.com or the Seminole Dining Office located at 104 N. Woodward Ave. (inside the FSUCard Center). Faculty & salaried Staff

(USPS, A&P, & AEX) also have the option of Payroll Deduction. To use the payroll deduction payment method, download the [Payroll Deduction Form](#) and return it to the Seminole Dining Plan Office via email at seminoledining@fsu.edu fax at 850.644.4999 or in person at the FSUCard Center.

Please note: The Faculty & Staff Meal Plan is available to individuals in the following salaried pay plans: USPS, A&P, AEX, and Faculty. OPS employees are not eligible to purchase the Faculty/Staff Meal plan. Graduate Assistants, Teaching Assistants and Adjunct Faculty, may purchase the Postdoctoral/Graduate Asst./Teaching Asst. Meal Plans.

Downgrades

Dining plans are activated for currently enrolled students for Summer B 2025 on June 20, 2025, Fall 2025 on August 15, 2025 and for Spring 2026 on January 5, 2026. Dining members may choose to downgrade their plan to another eligible plan by June 19, 2025 at 4:30 PM for Summer B 2025, August 14, 2025 at 4:30 PM for Fall 2025 and by January 4, 2026 at 4:30 PM for Spring 2026.

Downgrades will not be permitted after these dates or after the opening of the residence halls for the Fall semester. Downgrades for Meal Plans purchased for the Spring semester only are not allowed after the opening of residence halls for the Spring semester. In order to request a downgrade, the dining member must submit a written request that includes their EMPLID number to the Seminole Dining Office via email at seminoledining@fsu.edu. During downgrades, the adjustment process involves deducting from the student's account the dining dollar amount associated with the current meal plan and adding the dining dollar amount from the downgrade meal plan. If this would result in \$0 dining dollars or a negative balance in the student's account, the current dining dollar balance will remain intact, and an additional charge to the student account will cover the difference.

Students who join a Sorority or Fraternity organization with a meal plan included in the organization's dues have an extended time to downgrade their meal plan. Students who qualify must present their dated bid card **or** signed MRABA form **or** verification letter issued by the FSU Office of Fraternity & Sorority Life within **5 business days of receiving their acceptance** into the organization to the Seminole Dining Office via email at seminoledining@fsu.edu to be eligible for a meal plan downgrade. Please contact us for further information or inquiries at seminoledining@fsu.edu.

Upgrades

Students have the flexibility to upgrade their current meal plan at any point during the semester by completing the "Upgrade My Meal Plan" form located under the "Meal Plans" section on our website. Please note that meal plan upgrades are not prorated at any point during the semester. During upgrades, the adjustment process involves deducting from the student's account the dining dollar amount associated with the current meal plan and adding the dining dollar amount from the upgrade meal plan. If this would result in \$0 dining dollars or a negative balance in the student's account, the

current dining dollar balance will remain intact, and an additional charge to the student account will cover the difference.

The Seminole Dining charge total will be manually updated on the student's myFSU portal in 2-3 business days, and it will reflect the total amount of the upgrade meal plan, including any additional charges for dining dollar differences. By submitting the "Upgrade My Meal Plan" form, you agree to these terms. For any further inquiries, contact us via email at seminoledining@fsu.edu.

Cancellation

Students

All Fall dining plans are annual contracts spanning the full academic year (Fall and Spring semesters). Summer dining plans are a six-week contract. Cancellations are not allowed after the opening of residence halls for the fall semester, with the exception of a withdrawal from the University with written documentation from FSU Office of Withdrawal Services. Cancellations for Meal Plans purchased for the spring semester only, are not allowed after the opening of residence halls for the spring semester, with the exception of a withdrawal from the University with written documentation from FSU Office of Withdrawal Services. A prorated refund will be posted to a student's University account based on the number of days in attendance at FSU or the number of meals consumed, whichever is greater. Failure to participate in the dining plan does not release a student from their dining contract. Exceptions for release of the contract apply for students that will no longer attend the institution or are studying abroad if the appropriate documentation is provided.

If you qualify for a cancellation based on the criteria above, send an email to seminoledining@fsu.edu with your full name, EMPLID, the requested date of cancellation, and any supporting documentation. Cancellation requests for Meal Plans purchased in the Fall 2025 semester (includes Spring 2026 due to annual contract) must be received by August 14, 2025 at 4:30PM. Cancellation requests for Meal Plans purchased for the Spring 2026 semester only must be received by January 4, 2026 at 4:30PM.

Faculty/Staff, Postdoctoral, Graduate Assistant, Teaching Assistant

Faculty/Staff as well as Postdoctoral/Graduate Asst./Teaching Asst. meal plans are non-refundable and non-transferable including if you separate from the University.

Dining Plan Redemption

All dining plans can be redeemed for all you care to eat meals at our residential dining halls including the Suwannee Room and the Seminole Café. All dining plans also include Dining Dollars that can be redeemed at any dining location on campus as well as the Cash Equivalency option to exchange one of your meal swipes once per day, up to a \$7.00 value at select dining destinations.

Dining Dollars

Dining Dollars may be used at any Seminole Dining location. Any unused Dining Dollars

will roll over each semester until graduation or separation from the University. Dining Dollars are non-transferrable and non-refundable.

Cash Equivalency Dining Option

Students

The cash equivalency dining option provides students an opportunity to add variety to their daily meals by exchanging one meal swipe per day for a meal up to \$7 value semesters at selected campus retail locations. If the total transaction is more than the cash equivalency rate, the remaining balance can be paid with another form of payment including Dining Dollars, cash, or credit card.

Guest Passes

All Fall, Spring, and Summer dining plans include three (3) guest passes per semester in addition to the total allotted meals that are already included in the dining plan. These three (3) guests passes may be used for a friend or family member in any all you care to eat dining venue. The dining plan holder whose name appears on the corresponding FSUCard must be present to redeem the guest pass. The dining plan holder should alert the cashier if they intend to use a guest pass swipe. Three (3) guest passes per semester may be donated to the FSU Food For Thought Pantry. Any unused guest passes at the end of each semester will be forfeited and will not roll over to the next semester.

Closures and Limited Services

In the event of a national, state, regional, or university emergency, the University reserves the right to close dining venues and/or provide limited service. In addition, the University may close or relocate dining venues due to renovations or repairs. If the academic calendar availability is adjusted, the Seminole Dining meal plans will not be adjusted.

Contract Acceptance

Students

By signing up for a dining plan (online or in-person), the student agrees to comply with the Contract's terms and conditions, and all other University rules and regulations governing the conduct of students which are now in effect and any that may be adopted and published by the University during the term of the student's contract. If the student is under 18 years of age, the contract is also an agreement between the University and the student's parent or guardian.

The University reserves the right to make changes to the Contract during the term of the contract with 30 days' notice.

Faculty/Staff, Postdoctoral, Graduate Assistant, Teaching Assistant

By signing up for a dining plan (online or in-person), you agree to comply with the Contract's terms and conditions, and all other University rules and regulations governing the conduct of employees which are now in effect and any that may be adopted and published by the University during the duration of the employee's meal plan.

The University reserves the right to make changes to the Contract during the term of the contract with 30 days' notice.

Refund Policy

All website purchases are considered to be final. Exceptions will be made for processing errors. All refunds for processing errors will be refunded to the credit card used for the purchase.

Promotions

Promotions are not transferable and are not redeemable for cash, gift cards, credit, or toward previous purchases. Other exclusions may apply. Void where prohibited. Additional restrictions may apply. Aramark reserves the right to cancel or modify any promotion or offer at any time. Refer to each Promotion's respective materials for additional details, instructions, and requirements.